

The Essex Dental Clinic – July 2020 Newsletter and Covid-19 update

Dear Patient, we hope that this newsletter finds you and your families well.

The new normal

We have reopened the practice to our usual lovely patients and it has been good to see some of you again. We have been impressed by how sensible our patients have been during the Covid-19 lockdown and we will continue to look after your safety when you come to the practice.

We are beginning to resume a more normal dental service. However, we are still restricted by the additional cross infection procedures which means that we are only able to see a fraction of the patients we would previously have seen on a daily basis.

This means that we are prioritising patients in the following way:

- Patients with urgent dental needs, be it practice plan, private or NHS patients.
- Patients who were mid-way through treatment when lockdown started
- Practice plan patients will be the first to resume routine treatment such as dental 'check ups', followed by private patients and then NHS patients.

Should any patients wish to swap to become practice plan patients and therefore receive priority appointments, please don't hesitate to contact us on 01787-222828. There are more details of our membership plans on our website www.essexdentalclinic.co.uk

We continue to act as an Urgent Dental Care centre, but this is now in a limited capacity and we have also resumed our NHS level 2 minor oral surgery service.

We will be continually reassessing how we work, depending on availability of PPE and changes to government or dental guidelines.

There may need to be some flexibility with appointments to keep everyone safe, so we apologise in advance should we have to rearrange any of your appointments.

We have posted a short video of on our Facebook and Instagram pages which explains the new procedures and we would be grateful if you could watch it before you attend any appointments.

For Children, we may look even more scary in our PPE. Please describe this to them as our 'Superhero' costumes, capes, gowns, masks and all!

Congratulations

We want to congratulate one of our nurses, Becky Sapsford, who has worked incredibly hard and has passed her examination to be qualified as a sedation nurse. Well done Becky!

With Best wishes from Louise and the whole team at The Essex Dental Clinic